

Florida International University
Commencement

Payment, Refund, and Replacement Policy
for
Commencement Guest Tickets

Payment:

During the official commencement ceremony registration period each Fall, Spring and Summer semester as posted on the Commencement Web site (<http://commencement.fiu.edu>), eligible candidates for graduation may obtain 2 free commencement guest tickets and may purchase a designated quantity of additional commencement guest tickets at \$7.00 each. To obtain guest tickets (free or purchased), the eligible candidate must submit an online order through <http://my.fiu.edu>. Guest tickets are only available via the e-ticketing order process online.

Payment for additional commencement guest tickets:

The only accepted form of payment is via debit or credit card through <https://my.fiu.edu> (PantherSoft). A successful payment online will result in a printable online confirmation page followed by an e-mail to the eligible candidate's FIU e-mail address that will provide an order confirmation and printable E-guest-tickets. Please note, each E-guest-ticket will have a unique number and will only be valid for one admission to the commencement venue. A **printed out** E-guest-ticket must be presented at the commencement venue on the event day prior to entry. Each ticket entitles one person for admission to the venue.

Cash payment is not accepted. FIU PantherCARD payments are no longer accepted.

Refunds:

Tickets are nonrefundable.

Replacements:

FIU Commencement is not responsible for lost tickets (neither free of charge nor purchased tickets) and will not replace them, as the eligible student can print replacement tickets from the initial confirmation e-mail that was sent to the eligible student's FIU e-mail address.